Natalie Brova 1326 31st Ave San Francisco CA 94122

Sep 4th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

After the disgusting, greed-driven decision to eliminate net neutrality, we felt some relief knowing that we had an internet service provider option that would remain true to the democratic principles it promised in Sonic in San Francisco. Please know that we NEED to keep competitive ISPs and broadband alive! We previously had only one option: Comcast. Comcast service was abhorrent, making us pay for up to 100 mbps, but often delivering a mere 0.4 mbps. That is a criminal bait and switch, and yet, despite all the BBB complaints lodged against them, nothing happensbecause they have a monopoly on so many areas. Please dont force customers back into subpar service and price hikes because we have no service provider choices or competition. Broadband is critical to us. Please dont continue to make ill-advised, misinformed decisions that negatively impact the population of constituents across the country.

Natalie Brova